

CA DRILLERS LIMITED

DIAMOND DRILLING • DIAMOND SAWING • ROBOTIC DEMOLITION

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Quality Management Policy

It is the Policy of the Managing Director of C. A. Drillers that our service will be based upon customer engagement in which their needs are clearly identified with systems and processes developed and delivered which meet

(a) the client's requirements

(b) those of the relevant awarding bodies with whom the Company engages (c) The delivery of internal occupational health and safety.

This Policy will be achieved by the deployment of knowledgeable and engaged management and staff who are appropriately trained and qualified and possess the skills to provide a quality and safe service to all clients no matter what their needs and requirements are. By doing so then C. A. Drillers can meet the exacting requirements of the International Standard ISO 9001:2015 Quality Management System, ISO 140001 – Environmental Management Systems and 45001:2018 Occupational Health and Safety Management Systems and other awarding bodies.

The accountability for maintaining such quality and safety systems and for delivering this policy is that of the Managing Director with day to day operational and quality management delegated to the Company Quality Manager and other appropriately trained and qualified staff. Quality management doing the necessary checks to ensure all suppliers are compliant with the Construction Products Regulation (CE Marking) and that products are bearing its logo to conform to EU safety, health and environmental protection requirements.

The Principles outlined within this policy are enshrined within the Quality Manual and associated systems and are based upon the quality management principles of:

- Customer focus.
- Leadership by example.
- Engagement of staff and with clients.
- Process approach.
- Continual improvement.
- Evidenced based decision making and ○ Relationship management.

In the development, implementation and delivery of this Policy the director has sought to adopt a systematic process approach to improve the satisfaction of customers and clients.

The Director ask that all staff and contractors support the above aims and work towards, on a daily basis, achievement of a quality service.

Jim Amos Managing Director

C A. Drillers Ltd Date: 15th February 2024



Registered as a limited company in England and Wales under company number: 03958270